Florin Enache

Business Management student | Operations and first-line IT support

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Profile

Business Management student with experience in logistics, hotel operations and first-line IT support. Brings customer service, teamwork and practical problem solving. Seeking to develop these strengths through structured graduate management training.

Work experience

Pets at Home | Warehouse Operator | January 2022 to present

Support warehouse operations, warehouse systems, workplace safety and communication. Help colleagues with day-to-day IT issues and process documentation.

Culina Logistics — Warehouse Operative (previous experience)

Supported stock movements, inbound and outbound deliveries, picking and dispatch. Used warehouse systems and followed equipment and safety procedures.

West Aston Hotel — Hotel Manager and Personal Assistant (previous experience)

Coordinated hotel operations, staff scheduling, reservations and guest relations. Supported reporting and the introduction of online booking.

Education

Business Management with Foundation Year, 2024–present (degree in progress). LSST, in partnership with Buckinghamshire New University.

Core skills

Customer service; first-line IT troubleshooting; process documentation; teamwork and coordination; Microsoft Word and PowerPoint; warehouse systems. Languages: English and Romanian.

Relevant projects

Care Tech Solutions (2026): Contributed to a four-person student consultancy project for House of Caring Ltd, examining requirements and existing scheduling capabilities.

IT Lab 1 (2026): Identified learning needs and coordinated AI-assisted development of a classroom learning website with quizzes, flashcards and offline study support. enache101.github.io/it-lab-1/